



East Riding Floating Support Service



What is the Service?

East Riding Floating Support provides practical and emotional support for people in their own accommodation who experience mental health problems and have substance dependency issues. This is an additional support service to other statutory organisations.

Who is it For?

The service is for anyone 18 years or over with a Dual Diagnosis (a mental issue and a dependency issue). Anyone can be accepted if they meet the criteria and would benefit from our support.

When is it Available?

Generally Monday to Friday 9am to 5pm, but some evening and weekend work may be undertaken to meet client need.

The Aims of the Service

- Assist people with a dual diagnosis to live independently in the community and to maximise their quality of life.
- Be non-judgmental.
- Provide equality.
- Be supportive .
- Work in partnership with statutory mental health care services where appropriate.

What Does the Service Provide?

Support with:

- Budgeting, paying bills, benefits and form filling.
- Practical tasks encouraging independence with cooking, cleaning, shopping, taking prescribed medication and attending appointments etc.
- Support with managing mental health issues, emotional support, confidence building and social skills.
- Advice on dependency issues.
- Attending local groups and fulfilling ambitions e.g., voluntary or paid work and college.
- Good neighbour skills and tenancy issues.
- Accessing other support services.
- Support plans with realistic aims and goals enabling the service user to identify and achieve their ambitions. These are reviewed every three months.

Referral Process

Referrals can be made to the Floating Support Team by:

- Self referral
- Community Mental Health Teams
- Drug agencies
- GP's
- Housing Workers
- Benefit Agencies
- Social Services
- Outreach Teams

These referrals can be made over the telephone or by writing to the address overleaf.

Assessment Process

- After a referral has been made, two Floating Support workers will arrange to visit you for an initial assessment. This will help to identify your support needs.
- Your assessment will then be discussed at the next Team Meeting and if the service is appropriate you will be assigned a support worker. If our service is not right for your needs we will signpost you to a more appropriate service.



How to Contact Us

For further information about our service or to make a referral please contact:

East Riding Floating Support Team

103 St. James Road
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(01262 678561)

Email: erfs@btconnect.com



For better mental health

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