

PERSON SPECIFICATION – HOUSEKEEPER (HULL)

ESSENTIAL REQUIREMENTS		HOW MEASURED	
		App Form	Interview
Knowledge/ Understanding	Demonstrable commitment to equal opportunities and non-discriminatory working	X	X
Experience	Experience of cleaning in a domestic environment.	X	X
Skills	Ability to work effectively on a one to one basis with clients to help them undertake cleaning duties	X	X
	Good interpersonal and communication skills		X
	Ability to work within defined boundaries	X	X
	Ability to work effectively in difficult or stressful situations		X
Additional Knowledge/ Understanding	Commitment to service user involvement	X	X
	Energy, drive, enthusiasm and flexibility	X	X
	Ability to work flexible hours	X	X

DESIRABLE REQUIREMENTS		HOW MEASURED	
		App Form	Interview
Knowledge and Understanding	Mental health issues, in the voluntary and statutory sectors	X	X
Experience	Knowledge of health and safety legislation and procedures	X	X
	A minimum of 1 year working in a mental health residential or community setting or housing project	X	X
	Report writing and record keeping	X	X
Skills	Ability to manage time and work under own initiative	X	X
	Decision making ability	X	X
Additional	Driving Licence and access to own vehicle for work use	X	X