

HOUSING SUPPORT WORKER (BRIDLINGTON) – PERSON SPECIFICATION

ESSENTIAL REQUIREMENTS		HOW MEASURED		
		App Form	Interview	Documentary Evidence
Knowledge/ Understanding	Demonstrable commitment to equal opportunities and non-discriminatory working	X		
	Mental health issues, in the voluntary and statutory sectors		X	
	Broad knowledge of other facilities available to mental health service users	X		
Experience	A minimum of 1 year working with adults in residential or community setting as a volunteer/paid worker or course placement	X		
	Effective liaison and consultation with relevant agencies: statutory services and voluntary agencies for example	X		
	The use of assessment tools/techniques		X	
	Partnership working		X	
	Report writing and record keeping	X		
	Handling a complex and demanding workload		X	
Skills	Ability to work effectively on a one to one basis with clients to help them identify/achieve goals	X	X	
	Highly developed interpersonal and communication skills		X	
	Ability to work within defined boundaries	X	X	
	Effective communication skills	X	X	
	Ability to work effectively in difficult or stressful situations		X	
	Ability to manage time and work under own initiative			
Additional	Commitment to service user involvement	X		
	Energy, drive, enthusiasm and flexibility	X		
	Able to work flexible hours to meet the needs of the service	X		

DESIRABLE REQUIREMENTS		HOW MEASURED		
		App Form	Interview	Documentary Evidence
Qualifications	Mental health Certificate, NVQ in Social Care	X		
Knowledge and Understanding	Knowledge of housing legislation	X		
	Knowledge of health and safety legislation and procedures	X		
	Knowledge of DSS systems/benefits	X		
Experience	A minimum of 1 year working in a mental health residential or community setting or housing project	X		
	Rent accounting and petty cash systems	X		
	Decision making ability	X	X	
	Access to vehicle for work use (driving license if driving yourself)	X		