

Hull Mind Mentoring Scheme – POINT Project

Volunteer Mentor Person Specification

Experience and knowledge:

- Awareness of the issues that are faced by clients of the service.
- Experience of or knowledge of working with disadvantaged individuals.
- An understanding of mentoring.
- An understanding of an empowering and participative approach.
- Knowledge of equal opportunities.
- An understanding of the principles of confidentiality and instances when this should be breached.

Skills and abilities:

- Good communication skills with a wide range of people.
- Ability to form effective relationships with the client group, agencies and other professionals.
- Ability to enthuse and motivate people.
- Ability to work as a member of a team and when necessary to use initiative.
- Be aware of appropriate boundaries to be maintained with clients and to be aware of personal safety issues.
- To be able to record and produce basic administrative tasks.

Personal attributes:

- Non-judgmental.
- Tolerant, calm and have a sense of humour.
- Positive outlook.
- Self motivated and enthusiastic.
- Flexibility.
- Reliable.
- Good interpersonal skills.
- Good integrity and able to treat information in a confidential manner.
- Commitment to equal opportunities.
- Willing to learn and develop.